



Bob Micho Joins Protection 1 as its New Operations Supervisor in Austin, Texas

Micho Brings Over 25 Years of Well-Rounded Experience to the Position

Chicago, IL – June 22, 2015- Protection 1, the largest full-service business and home security company in the U.S., today announced that it has hired Bob Micho as its new Operations Supervisor for its Austin branch. Micho will report directly to Robert Weenink, General Manager for the area.

Micho has worked in the security industry for more than 25 years, serving in a variety of roles ranging from installation and service technician to sales and management. He owned and operated his own firm from 1990 to 1997 before it was acquired by Village Homes of Colorado. As part of Village Homes of Colorado, Micho assumed the role of Division Director of the TECHTouch Division. TECHTouch was responsible for the sales and installation of security systems, access control and home automation and home theaters for a variety of builders. While at TECHTouch, he received the Innovator of the Year award from TechHome Magazine for the TECHTouch business model. In 2010, he returned to the Austin area where he worked as a sales representative for Allsafe Security.

“Bob’s vast experience and deep knowledge of the industry will play an important role in the continued success of the Austin branch,” said Weenink. “From a service and install technician to the owner of a successful business, Bob has done it all.”

As operations supervisor, Micho will be responsible for managing the installation and service of security solutions within the area. He will manage the development and implementation of branch operation strategies as well as oversee the processes, reporting and resolution of any escalated issues to ensure complete customer satisfaction.

When asked about his new role at Protection 1, Micho stated “I will bring a proven track record of success through a leadership style that encourages a team mentality and a high degree of accountability to the company and the customer.”

About Protection 1

Protection 1, the largest full-service business and home security company in the U.S., provides installation, maintenance, and monitoring of single-family home security systems, business security systems and multi-family security systems.

Protection 1 serves nearly 2 million customers and employs over 3,500 people in more than 70 office locations and five UL Certified monitoring centers across the country. The company has a 97.3% customer satisfaction rating and an A+ Better Business Bureau rating.

Protection 1 also offers network management services through its Network Operations Center and is the only company in the security industry to hold Cisco Cloud and Managed Services Express Partner Certification.

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Since 2012, the company has been recognized by leading industry publications for its commitment to its customers, the industry and the communities it serves. For other Protection 1 news, visit P1newsroom.com

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Media Contact:

Lee A. Pernice, LPC

PR Consultant for Protection 1

pr@protection1.com

(954) 682 8551