

ISCPO ANNUAL CONFERENCE

Day One: September 9, 2014

7:30 – 8:30: **Registration**

8:30 **Opening Comments: Glenn Master, Chairman ISCPO**

9:00 **Session 1: James Carr, CFI – Director of International Loss Prevention, Rent-A-Center**

James holds a Bachelor's degree in Law & Justice from Rowan University and is a Certified Forensic Interviewer. James is a member of the ASIS Retail Loss Prevention Council and CSO Roundtable, LP Magazine Editorial Board, Certified Forensic Interviewer Continuing Education Committee and the Loss Prevention Foundation Coursework and Content Review Committees. James has spent his last 14 years in Director and Assistant Vice President roles with Pep Boys and Rent-A-Center. James joined Rent-A-Center as the Director of Loss Prevention Western Division prior to being appointed Director of International Loss Prevention. He owns the design of the International Loss Prevention and Security departments from the Mexico market entry strategy to 185 locations today.

Session: Bienvenidos a México - A look inside the development of the Loss Prevention and Supply Chain Security program during its first 4 years

10:15 Morning Break – **Coffee and Networking**

10:30 **Session 2: Wes Bank, LPC – Director of Security, DHL Global Mail**

Wes received his B.S. in Economics from Northern Illinois University in 1990 and has been a Loss Prevention practitioner for over 25 years. While on campus, he supervised campus security and later dispatched for the police department. After graduating, he started in the food and drug industry, working both retail and supply chain for 10 years. He then moved on to the office supply industry where he worked supply chain and ecommerce for 12 years. Afterwards, he transitioned to the transportation industry where he has developed Loss Prevention programs for both a final-mile carrier and current employer, DHL Global Mail. Wes has been involved in several industry group including ISCPO, MRC, RILA and LPF where he helped develop content for the LPQ/LPC certifications.

Session: Regional Carriers - An Inside Look

11:45 **Lunch and Keynote Speaker: Kelby Woodard - President of Cristo Rey Dallas College Prep**

Prior to accepting the position of President of Cristo Rey Dallas College Prep in April 2014, Mr. Woodard was the co-founder of two entrepreneurial enterprises, Trade Innovations, Inc. and TRG Direct, LLC. These companies provide software and consulting solutions for importers and exporters with trade-related issues ranging from traditional regulatory compliance to the design and implementation of supply chain security and food fraud protection programs throughout the world. The formation of these entities was preceded by 11 years with retailer Target Corporation where Mr. Woodard served as the Director of Supply Chain Assets Protection. In this capacity, he designed and implemented Target's strategic global security program which spanned 84 countries and 34 U.S. distribution centers and was the second largest global retail supply chain into the U.S. With his team, Mr. Woodard was instrumental in providing supply chain security expertise to the legacy U.S. Customs Service following the attacks of September 11. The result of these consultations was the formation of the Customs-Trade Partnership Against Terrorism (C-TPAT) program, and under Mr. Woodard's leadership, his employer became one of the

seven charter members. Before joining Target, Mr. Woodard served with the U.S. Customs Service. He has given numerous presentations around the world to such diverse groups as the World Customs Organization, the Association of Metropolitan School Districts, the Retail Industry Leaders Association, and ECR Europe. Mr. Woodard holds an MBA in International Business, concentration in Latin American Studies, from the University of Dallas and a Certificate in Global Security Management from Georgetown University. A Dallas native and lifelong Catholic, he is a graduate of the University of North Texas and of Jesuit College Preparatory high school in Dallas. At the time of the Cristo Rey Dallas College Prep presidential search, Mr. Woodard was completing his second term as a citizen legislator in the Minnesota House of Representatives. There, he was Minority Lead on K-12 education issues and a champion of education reform in his state. As the chief author of the first school voucher bill to pass the House and the Senate in the state, he has been a strong advocate for the need for an innovative approach to the challenges our education system faces in serving those suffering from a persistent achievement and 'aspiration' gap compared to their peers. He earned high respect as a thought leader in education reform, and he regularly advised advocates and political groups on solutions to the urban education crisis. Having been at the forefront of education reform, he witnessed firsthand the unique power of the Cristo Rey model to transform young lives in urban America, in particular at the Cristo Rey Jesuit High School in Minneapolis. These experiences led him to fervently believe that a faith-based, college preparatory environment is the best hope for those who have been failed by more traditional approaches to education. When he learned that a Cristo Rey school was opening in Dallas, it seemed the perfect opportunity to bring together his past experience with his passion for serving those who have been left behind by our education system. It was a chance to live out the Jesuit motto 'Man for Others' as the Founding President of Cristo Rey in his hometown of Dallas.

1:00 **Session 3: *FBI Special Agent in Charge of Cargo Security***

Session: Cargo Theft and Trends

2:15 **Session 4: *Scott Keen – Security & Emergency Manager, Samsung***

Scott Keen is a Security Manager for Samsung Telecommunications America (Samsung Mobile) with 15 years of law enforcement and corporate security experience. Scott's focus is on supply chain and physical security overseeing 20 sites in the US that include multiple distribution centers and \$25+ billion annually in product movement. After graduating from Kansas State University, Scott spent eight and a half years in law enforcement with Dallas and Flower Mound Police Departments. Assignments included Patrol, Narcotics, SWAT and Training. The last 7 years of his career have been in the private security sector with Target and Samsung.

Session: Supply Chain Challenges and Investigations in Asia

3:30 **Afternoon Break – Refreshments and Networking**

3:45 **Session 5: *Willie Morales – President – Willie Morales Consulting***

Willie Morales is a retired Police Detective who started his career in law enforcement with the Miami-Dade Police Department in 1985. He has worked in several areas including uniform patrol, general property crimes investigations, street gangs and sexual crimes task forces throughout his career. Additionally, Mr. Morales has been assigned to the Special Events Section coordinating major events as the NFL SUPERBOWL and MLB WORLD SERIES. He was assigned to the TOMCATS Cargo Crimes Task Force for twelve years where he investigated and still conducts training. He was last assigned to the Organized Crime Section investigating organized criminal enterprises prior to retiring in November 2013 after 28 years of service. He is currently president of Willie Morales Consulting.

Session: Evolution of South Florida Cargo Thieves

4:45 **Questions/Talkback: ISCPO Board**

Day 2: September 10, 2014

8:00 Opening: Glenn Master, ISCPO Chairman

8:15 **Session 6: Jeff Olson – Senior Security Manager, General Mills Global Security**

Jeff has been with General Mills since December 2005. Currently a Sr. Manager within the Global Security Organization, he has direct responsibility for strategic guidance relative to security operations and regulatory compliance for 550+ General Mills facilities globally with a specific focus on: physical and operational security, Food Defense Programs, supply chain security, security intelligence analysis and security system design. Jeff has extensive international experience in the areas of; travel security, personnel protection, investigations, site security design and inspection, C-TPAT, intelligence gathering and overall international security program development. Jeff has a BA in Financial Management from the College of St. Thomas; is a Certified Information Systems Auditor and a Certified Business Continuity Planner.

Session: Building a Global Security Team with a Shrinking Budget

9:30 **Session 7: John McNare – Supervisory Special Agent, Homeland Security Investigations (HSI)**

John McNair is a Supervisory Special Agent (SSA) with the U.S. Department of Homeland Security within Homeland Security Investigations and has over nineteen years of law enforcement experience. SSA McNair is based out of the Dallas, Texas office and oversees special agents who are responsible for conducting federal investigations into violations of Intellectual Property Rights and Commercial Trade Fraud. SSA McNair has a degree in biological sciences and many of the cases conducted under the Dallas Homeland Security Investigations Office have been related to the bio-chemistry and pharmaceutical fields. After graduating college SSA McNair served in the United States Coast Guard throughout the South Florida area. SSA McNair also served as a deputy sheriff in South Florida prior to becoming a special agent with U.S. Customs under the Department of Treasury. In 2003 special agents that were assigned to U.S. Customs were placed under the newly created Department of Homeland Security and given a broader range of investigative programs. SSA McNair operated out of West Palm Beach, FL as a federal agent under the Miami office for several years and was responsible for conducting investigations related to narcotics and currency smuggling between the U.S. and the Bahamas.

Session: C-TPAT: Customs-Trade Partnership Against Terrorism

10:45 **Session 7: Roundtable Open Forum**

Session: Address your specific question or business practice with the group

11:45 **Closing Comments: Glenn Master, Chairman ISCPO**

Vendor Exhibits

- **Lucena Group, LLC.** – A global risk, security and intelligence solutions company with an international management team and operational cadre consisting of experienced industry veterans and subject matter experts from a diverse range of backgrounds including government, intelligence, protective operations, investigations, military Special Forces, private sector and academia.
 - Victor Garcia and George Wheeler
 - www.lucenagroup.com
- **Protiviti** – Protiviti is a global business consulting and internal audit firm composed of experts specializing in risk, advisory and transaction services. We help solve problems in finance and transactions, operations, technology, litigation, governance, risk, and compliance. Our highly trained, results-oriented professionals provide a unique perspective on a wide range of critical business issues for clients in the Americas, Asia-Pacific, Europe and the Middle East.
 - James Wilhelm and Jon Williams
 - www.protiviti.com
- **LoJack Supply Chain Integrity** – LoJack SCI provides integrated solutions for supply chain protection that includes shared supply chain intelligence and analytics, covert cargo tracking, monitoring, and recovery services. The LoJack SCI solutions feature proactive alert based security and increased visibility across all modes of transportation with clear chain of custody management utilizing active sensing of the cargo's environment while in-transit.
 - Jac Greenlee and JJ Coughlin
 - www.lojacksci.com
- **D&L Security Services and Investigations** – D&L is a licensed, bonded security agency providing security guard services for clients. D&L was founded by career law enforcement and corporate security directors who recognize the need that would tailor individual security programs, taking into account each client's particular size, needs, budget and special conditions. Management, supervision and training are critical in providing quality security service and D&L is committed to providing that service in an effective and economical manner.
 - Rod Fulenwider
 - www.dandlsecurity.com
- **Transport Security, INC. - ENFORCER®** – Transport Security, Inc. - ENFORCER® is a leading cargo security company that has been providing high security solutions for the trucking, supply chain, portable storage and retail sectors for over 35 years. The ENFORCER line of high security trailer and container locks, truck locks, C-TPAT security seals, and covert GPS tracking technologies set the standard for the industry.
 - John Albrecht and Nick Erdmann
 - www.transportsecurity.com

- **7PSolutions, LLC** – Their mission is to provide superior technology and customer service to customers who require visibility to high value/high security shipments, fleet and asset management and environmental monitoring. Our foundation is a Quality Management System built on the principles of Good Manufacturing Practices (cGMP) and Good Distribution Practices. By utilizing our powerful RouteWatch and TEMS platforms, we provide complete Global Visual Management.
 - Jeff Clark and Dereck Middleton
 - www.7psolutions.biz
- **FreightWatch International** – A world leader in logistics security services, offering the only active monitoring solutions that provide organizations with complete cargo visibility and supply chain security from origin to destination. Using FreightWatch layered solutions, organizations can actively monitor their cargo anywhere in the global supply chain, to mitigate the risks associated with theft, spoilage, counterfeiting, diversion, pilferage and more.
 - Tony Yarrell and Eric Kready
 - www.freightwatchintl.com
- **Off Duty Services** – Uses active duty police officers to provide armed security. Their off duty law enforcement personnel are the highest level of private security available, far exceeding any security guard capabilities. One call to Off Duty Services provides immediate access to thousands of armed police officers across the United States. All officers are skilled, certified and actively employed by local, county and state law enforcement agencies.
 - Ryan Griffin
 - www.offdutyservices.com